

Accessibility Guide for Back of Beyond Touring, Camping and Glamping Park

info@backofbeyondtouringpark.co.uk, 01202 876968,
www.backofbeyondtouringpark.co.uk

Contact for accessibility enquiries: Martin and Victoria Bowrey



Welcome

At Back of Beyond Touring, Camping and Glamping Park we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right cabin for your specific requirements.

At a Glance

Level Access

- There is level access to Monty's Bar.
- There is level access to all hard standing pitches.
- There is level access with a ramp to Amenity Block 2. The ramp is permanent. This includes access to:
 - A disabled and unisex wetroom and additional unisex toilets and showers.
 - The men's toilet and shower block.

Access with steps

- There are steps to:
 - Amenity Block 1.
 - Shepherd Huts: Fox and Sorrell.
 - Yurt: Beach.
 - Glamping Pods: Magpie, Woodpecker, Robin and Kingfisher.
 - Lodges: Squirrel and Otter.
 - The ladies' toilet/shower block in Amenity Block 2.
 - The additional mens' toilet/shower block in Amenity Block 2.

Glamping

- Guests are required to bring their own bedding and linen.
- The closest toilet facilities can be found at Amenities Block 2.

Visual

- We are able to print information in large print upon request.

General

- Staff are contactable 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

234a Ringwood Road
East Moors Lane
St Leonard's
Dorset
BH24 2SB

Travel by public transport

- You can get to Back of Beyond by bus.

- There is a bus stop situated at the end of the lane (0.5 miles from Reception) for services from Ferndown to Ringwood. The Bus Route No is 38 and the bus stop is listed as Boundary Lane and is the stop after St Leonard's Hospital. It is not a regular route and you should check with the provider before travelling.
- The nearest train station is Christchurch. The train station is 10.4 miles from Back of Beyond.



Travel by taxi

- You can get a taxi with Ferndown Taxis - 01202 896666.
- You can get a taxi with Ringwood Taxis - 01425 480480.



Parking

- We have a car parking on site.
- There is a dedicated parking space outside each glamping unit, or pitch with ample room for unloading and maneuvering.
- Parking on hardstanding pitches is on gravel or grass.
- Parking on Astroturf pitches, for glamping units or in Emma's Glade wild camping area is on grass.



Parking on a hardstanding pitch



Parking for the glamping units can be found adjacent to Kingfisher pod.

Arrival

Main entrance

- The main entrance has level access.
- There is a barrier entry system in place. On your first visit, please press the button and one of our Wardens will let you onto the site (provided it is during our standard check-in times). You are not required to get out of your car and come to Reception.
- After checking in, you will be given a gate pass to allow you to exit and enter the park freely.



Outside Reception and our site shop

Getting around on site

Visual Impairment - General Information

- We have high colour contrast between walls and doorframes.



Colour contrasting door frame on Otter Lodge



Glamping Pods (Magpie, Kingfisher, Robin and Woodpecker

- All bedrooms have a clear pane glass door and a small window.
- Pods are provided with electric lighting. We advise that you pack a torch for moving around the camp and park at night as it is very dark.
- All glamping pods are non-smoking. E-cigarettes are also prohibited.
- Bedding, and towels are not provided, please bring your own.
- All glamping units are fully furnished. We can move the bedroom furniture, to improve accessibility.
- There is a covered outdoor cooking area provided for each pod.
- Dogs are allowed in Kingfisher Pod only.
- There is a step onto the main decking area for each pod, and a step into each pod.



The layout within Robin Pod



Glamping Lodges (Otter and Squirrel)

- Both lodges have a clear pane double glass door and a small window.
- Lodges are provided with electric lighting. We advise that you pack a torch for moving around the camp and park at night as it is very dark.
- Both lodges are non-smoking. E-cigarettes are also prohibited.
- Bedding, and towels are not provided, please bring your own.
- All glamping units are fully furnished. We can move the bedroom furniture, to improve accessibility.
- There is a covered outdoor cooking area provided for each lodge.
- Dogs are allowed in both lodges.
- There is a step onto the main decking area for both lodges, and a step into each lodge.



The double doors and windows of Otter Lodge

Glamping Yurt (Beach)

- Beach is accessed via a step onto the decking area, there is then a wooden door.
- Beach is provided with electric lighting. We advise that you pack a torch for moving around the camp and park at night as it is very dark.
- Beach has two clear plastic windows, which can be covered with canvas.
- Beach is non-smoking. E-cigarettes are also prohibited.
- Bedding, and towels are not provided, please bring your own.
- All glamping units are fully furnished. We can move the bedroom furniture, to improve accessibility.
- There is a covered outdoor cooking area provided for Beach.



Decking area outside Beach

Shepherd Huts (Sorrel and Foxglove)

- There are 5 steps to access Foxglove with an additional small step in. There are 4 steps to access Sorrel with an additional small step in.
- Both huts are provided with electric lighting. We advise that you pack a torch for moving around the camp and park at night as it is very dark.
- The huts have four windows providing natural light and a clear pane glass door.
- The huts are non-smoking. E-cigarettes are also prohibited.
- Bedding, and towels are not provided, please bring your own.
- All glamping units are fully furnished. We can move the bedroom furniture, to improve accessibility.
- There is a covered outdoor cooking area provided for each hut.



The interior of Foxglove Shepherd Hut

Around the park

There is a mixture of gravel and tarmacked paths found throughout the park. The gravel paths can be difficult to maneuver on if in a wheelchair.



Amenity Block 1

- There are three steps to get into Amenity Block 1. Handrails are provided on both sides.
- There are four unisex wet rooms/toilets and two separate toilets.
- The taps are lever operated. There is space under the basin, with no pedestal or boxing.
- The shower head height can be adjusted, if required.

- Adjacent to Amenity Block 1 is a toilet disposal point which has one step to access it.



Unisex WCs in Amenity Block 1



Amenity Block 2

- There are 2 ladies blocks, 2 male blocks and a private disabled/unisex cubicle.
- The first ladies' block is accessed via four steps. There is a handrail. Within this block, you will find:
 - Four boxed-in sinks with lever operated taps and mirrors.
 - Four toilets.
 - One shower accessed via a small step. The height of the shower head is adjustable.
- The first men's block is accessed via a ramp. Within this block, you will find:
 - Two boxed-in sinks with lever operated taps and mirrors.
 - One urinal.
 - Two toilets.
 - One shower, accessed via a small step. The height of the shower head is adjustable.
- A disabled/unisex block. Within this block, you will find:
 - Two accessible wet rooms with toilets, handrails and sinks.
 - The height of the shower is adjustable. A shower chair is available.
- The middle ladies' block contains:
 - Three boxed-in sinks with lever operated taps.
 - Two toilets.
 - A shower. The height of the shower head is adjustable.

- The additional men's block is accessed via a step. Within this block, you will find:
 - Two urinals.
 - Two toilets.
 - Three showers. The height of the shower head is adjustable.
 - Four boxed-boxed in sinks with lever operated taps.



Adjustable shower head height

- An outside dishwashing point can be found behind the block, this is accessed via a gravel area with a small concrete step. There are three boxed in basins with lever operated taps.
- Toilet disposal point – accessed via a gravel path. There is one step into the toilet disposal point area.



Toilet disposal point

- A bin area – there are no steps to access this area.
- Grey water disposal point – accessed via a gravel/concrete path or a small gate. There is a small ramp up to the grey waste water point and a small step.
- Dog wash – accessed via a small wooden gate. The shower head is detachable. The dog wash is coin-operated.
- Laundry – the laundry is accessed via a ramp. Within it you will find:
 - One washing machine and one tumble dryer. These machines are token operated (tokens can be purchased from Reception).
 - An additional boxed in sink for dishwashing.
 - An area for storing ice blocks for Sorrel and Foxglove shepherd huts.

Reception and Monty's Bar area

Reception

- Our Reception is stocked with conveniences including milk, eggs, bread, soft drinks as well as wines, spirits, ales and ciders.
- Access to Reception is via gravel and paved flooring and sloped access.

Monty's Bar

- Monty's Bar is an open-plan outdoor bar area adjacent to Reception.
- There is ample seating provided.
- The flooring is solid.

Customer care support

Accessibility equipment

- The nearest toilet area for assistance dogs is located in the garden to the rear of the cabin. We ask that all mess is cleared up.
- You can hire mobility equipment from Dorset Mobility – please visit www.dorsetmobility.co.uk/contact/ for details.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- We have information in large print upon request.
- Staff are contactable 24 hours a day.
- Our Welcome Pack give details of local services and emergency procedures. Mobile phone reception is generally very good, depending on your network.
- We have other services for people with accessibility requirements.

Guide last updated: 21 February 2024